



**Audi**

## **AUDI DEALER COMMUNICATION**

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### **Changes Impacting Safety Recall 69BY / Passenger Occupant Detection System (PODS)**

<b>This notice is for:</b>	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	

**Date:** January 21, 2022

**Allocation of Parts:** Due to unforeseen supply chain constraints, it has become necessary to decrease the allocation for part number 8V0-963-553-J, starting January 24<sup>th</sup>.

To identify the change for your specific dealership, please review the 69BY Repair Projection Tool found in the 69BY campaign circular (published to ELSA and ServiceNet).

We understand the impact this will have on your dealership, but be assured that we are working to return to the previous allocation levels as soon as possible.

**Repair Procedure:** The recall repair steps will also be revised early next week to provide directions on what to do if the reprogramming step is not successful, which only occurs in very rare instances. As always please ensure the latest published version is being used.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*