

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5724
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 19, 2021

Subject: N212333830 - Safety Recall
Rear Axle U-Bolt Nuts

Models: 2017 LCF 4500HD, LCF 4500XD, LCF 5500HD,
2020 LCF 4500HD, LCF 4500XD, LCF 5500HD, LCF 5500XD

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N212333830 today. The total number of U.S. vehicles involved is approximately 93. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the nine most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in April 2021.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 20, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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