



APRIL 2021
Safety Recall NHTSA 21V-194 / TC 2021-168
Campaign Bulletin CB21-F-001B

IMPORTANT SAFETY RECALL

REAR AXLE U-BOLT NUTS INSPECTION – 21V-194 (Transport Canada 2021-168)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice, and revised Campaign Bulletin CB21-F-001B with sample owner letters, are being sent to update you about Safety Recall – Rear Axle U-Bolt Nuts Inspection in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

| MY | Model | No. of Affected Vehicles |
|------------------|---|---------------------------------|
| 2015-2017 | NPR Diesel Vehicles | 3 |
| 2015-2017 | NPR Stripped Chassis (Reach Van) | 7 |
| 2016-2020 | NPRHD Diesel Vehicles | 27 |
| 2016-2020 | NPRXD Diesel Vehicles | 15 |
| 2016-2020 | NQR Diesel Vehicles | 29 |
| 2016-2021 | NRR Diesel Vehicles | 93 |

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2015-2021MY Isuzu N-Series Diesel vehicles. In the affected vehicles, the U-bolt nuts for the rear axle may not have been properly tightened at the manufacturing plant. The U-bolts and U-bolt nuts secure the rear axle to the leaf spring. If the U-bolt nuts loosen, the axle will initially be held in place by the leaf spring centering pin. With continued use, the axle can misalign with the centering pin, allowing the rear axle to move rearward and the propeller shaft to separate at its slip joint. If the propeller shaft separates, the rear wheels will not receive power from the engine and the vehicle will stall, increasing the risk of a crash.

CORRECTION

Isuzu dealers will inspect the rear U-bolt nuts. If any of the rear U-bolt nuts do not pass the inspection, the rear U-bolts, U-bolt nuts and washers (if applicable) are to be replaced. This service will be performed **free of charge**.

OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN APRIL 23, 2021.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Rear Axle U-Bolt Nuts Inspection and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair per the above instructions.

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