

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5722
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 18, 2021

Subject: N202325160 - Safety Recall
Battery Cable Short Circuit

Models: 2021 Chevrolet Express
2021 GMC Savana
Equipped with Engine-Gas, 8 CYL, 6.6L, Cast Iron (RPO L8T)

To: All General Motors Dealers

General Motors is releasing Safety Recall N202325160 today. The total number of U.S. vehicles involved is approximately 10,138. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in mid-April 2021.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 19, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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