

# NOTIFICATION OF SAFETY RECALL N566 (NHTSA 21V-168)



NAS21.03.030 | RECALL

USA

AFTERSALES BULLETIN

MARCH 25, 2021

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2020 model year Land Rover Range Rover Evoque vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.***

***United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,723.00 per vehicle.***

***This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

## **DESCRIPTION OF ISSUE**

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where the Driver Lower Airbag Module cushion cover may become loose due to a degradation of the adhesive on the airbag dust cover. This can result in the airbag cushion partially unfolding from the airbag module housing and being visible in the front left footwell.

## **AFFECTED VEHICLE RANGE**

A total of 250 vehicles are affected in the USA and Federal Territories.

Range Rover Evoque

Model Year: ..... 2020

VIN: ..... SALZL2FX5LH005546-SALZP2FX4LH007079

Visit the British Brands Sales Suite (BBSS) website for a list of affected new vehicles at your retailer.

## **EFFECT ON VEHICLE OPERATION**

Should the Driver Lower Airbag Module not remain correctly folded in its as-designed position, in the event of a vehicle crash of sufficient severity where Driver Lower Airbag Module deployment is required, the driver may not receive the full protection afforded by the Driver Lower Airbag and could increase the severity of injuries experienced.

## **SERVICE PROGRAM / REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized Land Rover retailer who will replace the Driver Lower Airbag Module with one manufactured to the correct specification. There will be no charge to owners for this action under this Program.

Unsold vehicles will have this done as part of the Pre-Delivery Inspection (PDI) process and before vehicle handover to the customer.

**[NOTE: A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured. This is currently expected to be available by April 16, 2021.](#)**

**OWNER NOTIFICATION**

Owner notification is expected to occur on or before May 7, 2021.

**ACTION TO BE TAKEN**

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America, LLC recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.