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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	EXPANSION-Stop Sale/Safety Recall: 2019-2020 Passport, Pilot Continental Tires
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DATE: March 12, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: EXPANSION-Stop Sale/Safety Recall: 2019-2020 Passport, Pilot Continental Tires

On October 27, 2020, Continental Tire the Americas, LLC (CTA) formally notified NHTSA of a safety recall related to certain improperly manufactured tires that may cause the sidewalls to crack, burst or lose tread while driving, increasing the risk of a crash. As previously communicated, American Honda notified NHTSA of a stop sale and safety recall on November 20, 2020 for 214 model year 2021 Pilot vehicles that were potentially affected by this defect.

Upon further investigation, on February 15, 2021 CTA notified NHTSA of additional tires affected by this same defect. On March 11, 2021, American Honda notified NHTSA of an expansion to this recall for 1,093 model year 2019-2020 Passport and 2019-2020 Pilot vehicles. Refer to your eResponsibility report or do an **iN VIN status inquiry to determine which vehicles in your inventory are affected by this range.**

Please note that American Honda is only recalling vehicles that potentially were built with possibly one or more of these affected tires. CTA is handling the replacement of any aftermarket tires with this defect separately and directly with dealers. Click [here](#) for information from CTA related to the handling of aftermarket tires, including the identification of customers and the submission of claims regarding these parts.

Failure to repair a recalled vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Affected vehicles may be equipped with one or more tires that were cured for a time beyond the specification limits. Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation, which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash or injury.

REPAIR

Tires will require an inspection and photograph claim submission to verify that they are affected, and will be replaced as necessary.

PARTS

New replacement tires will be made available through your authorized Honda Tire Center (TireRack Wholesale Solutions: 877-327-8473). American Honda expects only a small quantity of tires will be affected by this recall.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Service bulletin 20-097, *Safety Recall: 2019-20 Passport, 2019-21 Pilot 20" Continental Tire* has been revised and will be posted to the Service Information System (SIS) as of March 12, 2021. It includes parts, inspection, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by end of April 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.