



MAZDA DEALER EMAIL

December 22, 2021

Attention: Mazda General, Parts and Service Managers

Subject: Full Launch of Safety Recall 4821C - MY2007-2009 - B-Series Takata Driver Frontal Air Bag Inflator May Explode

Dear Mazda Dealer Partners,

As previously outlined in the dealer notification on April 23, 2021, Mazda notified owners that parts were not available. We are now pleased to advise that parts will be available for repairs beginning on December 28, 2021.

Subject Vehicles:

Affects 5,847 US and US Territory vehicles

Model	Subject VIN range	Subject production date range
2007-2009 B-Series	All	From February 21, 2006 through June 18, 2009

Concern Outline:

The desiccated propellant in the subject inflators may degrade after prolonged exposure to high humidity and temperature cycling. In the event of a crash that causes the frontal air bag to deploy, an inflator explosion may cause sharp metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in serious injury or death.

For all subject vehicles:

The parts needed to perform this driver side repair are available by placing a VIN specific request on the Restricted Parts Ordering screen in eMDCS. Please note that Mazda Dealers will need to locally source specific tape to complete the repair. Mazda dealers will replace the air bag inflator with a permanent remedy part and install a new knee brace under the dashboard. Please review the Parts and Warranty Information prior to performing any repairs for customer.

NOTE: All of these vehicles are also included in Takata Passenger Airbag Inflator Safety Recall 2118A launched in June 2019. All vehicles in the Recall 2118A campaign, whether repaired or not will need to have the driver airbag inflator replaced.

Owner Notification:

Mazda will mail Owner Letters on December 28, 2021 stating parts are available.

Important Safety Notice:

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

1. Parts and Warranty Information and Repair procedures are posted to MGSS. Parts and Warranty Information is posted to eMDCS.
2. For Warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
3. Vehicles will display in eMDCS as "Open" on December 23, 2021.
4. For parts questions, contact the Dealer Assistance Group at (877) 727-6626 Option 2.
5. For Recall questions please fill out the Dealer Recall Help Form located on OneMazda.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out all campaigns are greatly appreciated.

Protect What is Important to You

Sincerely,
Travis Young
Manager Recalls, Technical Services Division
Mazda North American Operations