



March 22, 2021

Attention: All Dealer Principals

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to replace certain fuses in the electrical junction box to prevent an over-current condition in the HECU's electrical circuit on the affected vehicles listed below.

- For all 2017-2021 MY Sportage vehicles manufactured from December 10, 2015 through October 23, 2020 not equipped with Smart Cruise Control (SCC), dealers are to install two 30A fuses instead of 40As if not equipped with the Electronic Parking Brake (EPB) or two 25A fuses instead of 40As if equipped with EPB. In addition, for EPB equipped Sportage vehicles, dealers are also to update the HECU software with a newer version.
- For all 2017-2019 MY Cadenza vehicles manufactured from June 2, 2016 through June 14, 2019 not equipped with Smart Cruise Control (SCC), dealers are to install a new fuse kit which contains a 25A fuse instead of 40A.

Kia Motors has identified that an engine compartment fire may occur in the area where the Hydraulic Electronic Control Unit (HECU) is located. The electrical circuit within the HECU may experience a short circuit condition that results in excessive current, thereby increasing the risk of an engine compartment fire. The exact cause of electrical short circuit condition within the HECU is unknown.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com in the week of **March 22, 2021**.

Your Service Manager was sent a sample copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected 2017-2021 MY Sportage and 2017-2019 MY Cadenza vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the recall campaign performed on their 2017-2021 MY Sportage and 2017-2019 MY Cadenza vehicles.

Kia will start notifying the vehicle owners on **April 23, 2021**.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures