

NOTIFICATION OF NON-COMPLIANCE RECALL H332



NAS21.03.008 | RECALL

USA

AFTERSALES BULLETIN

MARCH 11, 2021

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Non-Compliance Recall on certain 2019-2020 model year Jaguar F-PACE vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.

This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF DEFECT

An issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where the Auto High Beam (AHB) system does not indicate through the instrument cluster tell-tale the high beam is being operated automatically. Vehicles in this condition do not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, 'Lamps, Reflective Devices, and Associated Equipment'.

AFFECTED VEHICLE RANGE

A total of 455 vehicles are potentially involved in the USA and Federalized Territories.

F-PACE

Model Year: 2019-2020

VIN: SADCL2FX2KA351806-SADCL2FX5KA609624

..... SADCP2FX8LA617237-SADCM2FV7LA662953

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

EFFECT ON VEHICLE OPERATION

The driver may not recognize the high beam has been activated, increasing the risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified and instructed to take their vehicle to an authorized Jaguar retailer who will update the vehicle software to the latest level. There will be no charge to owners for this action under this Program.

Unsold vehicles will have this done as part of the Pre-Delivery Inspection (PDI) process and before vehicle handover to the customer.

OWNER NOTIFICATION

Owner notification is expected to occur on or before April 23, 2021.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America, LLC recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized. This is expected to be completed by March 17, 2021.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.