

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5695
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 25, 2021

Subject: N212329050 - Safety Recall
Tires Overcured

Models: 2020 Buick Enclave
2020 Cadillac Escalade, Escalade ESV
2020 Cadillac XT4, XT5
2019 – 2020 Chevrolet Blazer
2018 – 2021 Chevrolet Express
2018 – 2020 Chevrolet Silverado 1500
2020 Chevrolet Suburban
2020 Chevrolet Tahoe
2019 GMC Acadia
2018 – 2021 GMC Savana
2018 – 2020 GMC Sierra 1500
2020 GMC Yukon, Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N212329050 today. The total number of U.S. vehicles involved is approximately 31,097. Please see the attached bulletin for details.

Important: Verify that any service replacement tires are not part of this recall. Before installing the service tire, inspect the sidewall and verify the DOT date and mold number are not listed in the Tire Information Chart listed in the Service Procedure.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 26, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS