

Recall of select Continental/General Tires

Updated Date: Mar 01, 2021 17:00 CT

Reference Number: GCUS-9-10935

Continental Tire the Americas, LLC ("CTA") announced a voluntary recall involving 93,959 passenger tires after discovering the affected tires may experience a carcass break in the sidewall with sudden air loss or could develop a belt edge separation which could lead to a partial or full tread/belt loss. These conditions could increase the risk of serious injury or death. Tires may experience a sudden air loss without warning while others may exhibit visible localized tread wear which may manifest as excessive vibration and/or bulging in the tread area.

Attached is the Continental Product Service Information Bulletin PSIB 01-21 that relates to this tire recall. This document has all the specific details on how to identify a recall tire, how to replace the customer's tire, return of recall tire and reimbursement. As a GM Dealer, you are an authorized Continental Dealer. Please follow directions as outlined in the Continental Product Service Information Bulletin.

Attached is a list of GM Dealers who may have purchased these tires on the GM Tire Program and a cross reference of the Continental/General article numbers to applicable GM part numbers. If you are on the Dealer list, please check you inventory for recall tires in the specific DOT week and mold number and research who you may have sold the tires to.

Additional Information

If you have any questions on how to process recall tires in your inventory or customer tires that fall under this recall, please call the Continental Customer Relations at 1-888-799-2168 for assistance.

If you have concerns acquiring replacement tires through your normal process, please call the GM Tire Program at 1-877-728-4737.