



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 97EV / Engine Control Module (ECM) Connector

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Advisor
- ✓ Warranty Administrator
 - ✓ Technicians

Date: March 04, 2021

Issue: Due to a deviation in the manufacturing process of the wiring harness supplier, a sealing pin may be missing in one of the engine control unit connectors. Moisture may enter the connector of the engine control module due to a missing sealing pin. This may cause malfunctions accompanied by illumination of the Malfunction Indicator Lamp (MIL) and the engine may go into fail-safe mode with restricted RPM. It cannot completely be ruled out that the engine may stop while driving. If the engine stops while the vehicle is in motion especially at higher speeds, this may increase the risk of a crash.

- Repair:**
- REPAIR AVAILABLE – March 04, 2021 - Inspect the connector on the engine control unit to see if the sealing pin is present. If missing, the pin will be installed. The connector will also be checked for possibly existing corrosion and - if necessary - the affected connections will be replaced. See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Allocation: There will be no parts allocation.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2021	A8	161
USA	2020	2021	S8	77
CAN	2020	2020	A8	6
CAN	2020	2020	S8	7

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – March 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-