



## MAZDA DEALER EMAIL

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**February 25, 2021**

**Attention: Mazda General, Parts and Service Managers**

**Subject: Notification of Safety Recall 4721B - 2021 CX-30 & 2021 Mazda3 vehicles - Air May Leak Suddenly from Tire Valve Stem (TPMS unit)**

Dear Mazda Dealer Partners,

Mazda Motor Corporation has decided to conduct a Safety Recall impacting certain MMVO built 2021 CX-30 and 2021 Mazda3 vehicles. Please see the description, model, model year and VIN Ranges below.

Subject Vehicles:

Affects 26 US and US Territory Mazda3 vehicles and 573 US and US Territory CX-30 vehicles

Model	Subject VIN range	Subject production date range
2021MY CX-30	3MVDM**** MM - 217514 - 229817	From September 25, 2020 through November 9, 2020

Model	Subject VIN range	Subject production date range
2021MY Mazda3	3MZBP**** MM 207935 - 207975	From October 22, 2020 through October 23, 2020

**STOP DELIVERY: There are currently 341 vehicles in dealer inventory under Recall 4721B. These vehicles cannot be delivered to customers until the vehicle is repaired. The parts necessary for these repairs are currently not available. MC is working with the supplier to expediate the availability. When supply is received at the MNAO PDC's a sales order will be processed for dealers with affected VINs in their inventory. The vehicle inventory list will be available on MGSS by February 26, 2021.**

**Concern Outline:**

Previously-installed tire valve stems may have been mixed with new parts on the supplier assembly line. If a given tire valve stem is installed into a wheel and tire assembly more than once, damage to the valve stem sealing

surfaces may occur, possibly resulting in either a slow or sudden loss of air from an inflated tire. A warning lamp and warning message in the Multi-Information Display may notify the driver of a reduction in tire pressure if this defect occurs. A sudden air leak from the tire valve stem may cause a loss of vehicle control while driving, increasing the risk of a crash.

**For all subject vehicles:**

All four tire valve stems will be replaced on the vehicle with new parts.

**Owner Notification:**

Mazda will notify owners of affected vehicles for this campaign no later than April 20, 2021. **Vehicles will display in eMDCS as "Not Launched" on February 25, 2021 and can be repaired as outlined above if you have received the updated parts.**

**Important Safety Notice:**

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

1. Parts and Warranty Information and Repair Procedures will be posted on MGSS by March 4th, 2021.
2. For Warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
3. Vehicles will display in eMDCS as "Not Launched" by February 25, 2021 but can be repaired if you have received the updated parts.
4. For parts questions, contact the Dealer Assistance Group at (877) 727-6626 Option 2.
5. For Recall questions please fill out the Dealer Recall Help Form located on MX-Connect under the Warranty Tab.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out all campaigns are greatly appreciated.

**Protect What is Important to You**

Sincerely,  
Travis Young  
Manager Recalls, Technical Services Division  
Mazda North American Operations

