



David J. Johnson
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

February 19, 2021

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DELIVERY HOLD - Advance Notice -
Safety Recall 21S06**

Certain 2020 Model Year F350 Super Duty Diesel Vehicles Equipped with SRW 4x4
C/C Long Box 12k & 12.4k GVWR - Replacement of Safety Cert Labels

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F350 Super Duty	2020	Kentucky Truck	May 13, 2019 through September 19, 2019

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Affected vehicles display overstated payload capacity values on the Tire and Loading Information (TREAD) labels, overstated Accessory Reserve Capacity (ARC) values on the Safety Certification labels, and overstated weight values on the Truck Camper Loading documentation (if equipped). If the vehicle is loaded to the payload stated on the Tire and Loading Information (TREAD) label, the vehicle may exceed its Gross Vehicle Weight Ratings (GVWR) or Gross Axle Weight Rating (GAWR). This may result in tire loading beyond rated capacity, suspension overload and increased stopping distance.

SERVICE ACTION

DO NOT DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers in the first quarter of 2021 when it is anticipated that label ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D. Johnson". The signature is written in a cursive style with a large, stylized initial "D".

David J. Johnson