

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Initial Notification</b> <b>Replace Lighting Control Unit</b> <b>MY20 167 (GLE-Class)</b>	Date: February 12, 2021

## **IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Campaign No. :</b>	<b>NHTSA ID</b>	<b>Campaign Desc. :</b>	<b>Replace Lighting Control Unit</b>
2021MMNNNN	21V056	21P2197346	

This is to notify you of a new Recall Campaign to replace the lighting control unit on 8,186 Model Year MY2020 167 (GLE-Class) vehicles. The recall campaign will be visible on the [www.safercar.gov](http://www.safercar.gov) website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on February 12, 2021.

**Background**

<b>Issue</b>	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class vehicles (167 platform), the lighting control unit may not meet current production specifications. In this case, the left exterior backup lamp may remain illuminated even though the reverse gear of the vehicle's transmission is no longer selected, a condition which may fail to conform to the requirements of Federal Motor Vehicle Safety Standard ("FMVSS") No. 108 S7.6.5. Further, this condition may confuse or reduce the ability to warn other motorists of the driver's intention to operate the vehicle in reverse, increasing the risk of a crash. All other external lamps including right exterior backup lamp operate as intended.
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<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the respective control unit on the affected vehicles.
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<b>Parts</b>	<b>Remedy is not yet available. An additional notification will be sent when the remedy is available.</b>
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**Vehicles Affected**

<b>Vehicle Model Year(s)</b>	2020
<b>Vehicle Model</b>	GLE-Class

**Vehicle Populations**

<b>Total Recall Population</b>	8,186
<b>Total Vehicles in Dealer Inventory</b>	5

**Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 GLE-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s) Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY20 GLE-Class vehicles covered by this notification until the vehicle has been repaired.**

**Next Steps/Notes**

<b>Customer Notification Timeline</b>	Customer letters will be mailed approximately one week after the remedy becomes available.
<b>AOMS/SOMS</b>	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

