

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6018  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 5, 2022

Subject: REVISION: Safety Recall N212328800-03  
Front Passenger Airbag Takata Inflator – Priority Group 10  
Customer Letter Added

Models: 2010-2013 Cadillac Escalade EXT  
2010-2014 Cadillac Escalade, Escalade ESV  
2010-2013 Chevrolet Avalanche, Silverado 1500  
2010-2014 Silverado 2500/3500, Suburban, Tahoe  
2010-2013 GMC Sierra 1500  
2010-2014 Sierra 2500/3500, Yukon, Yukon XL

To: All General Motors Dealers

This bulletin has been updated to add the customer letter. Please discard all previous copies of N212328800.

**Question and Answer Document (Q&A)**

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer notification letter mailing for all vehicle owners in Priority Group 10 will begin mid-January to early February 2022.

**Global Warranty Management (GWM)**

All vehicles involved in N212328800 Priority Group 10 will be marked “Open” on January 6, 2022 or sooner in the Required Field Action section on the Investigate Vehicle History (IVH) screen. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS