

Reminder: Air Bag Serial Number Required on Air Bag Safety Recall Claims

Updated Date: Mar 15, 2022 16:10 CT

Attention Service Managers, Service Technicians, Warranty Administrators

As a reminder, Takata Air Bag Safety Recall (N212328760, N212328770, N212328780, N212328790, N212328800, N192290990, 15438, and 15817) claims REQUIRE the new replacement air bag Serial Number to be recorded by the Service Technician on the Repair Order/Job Card and then, recorded in the warranty claim by the Warranty Administrator in the "Serial Number" field. See attached image for example. These requirements are also listed in each applicable Safety Recall Bulletin. Failure to enter this serial number will cause the claim to reject. Thank you for your cooperation with this important requirement.

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