GLOBAL SAFETY FIELD INVESTIGATIONS DCS 5686 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 16, 2021

Subject: Safety Recall N212328800 01

Front Passenger Airbag Takata Inflator – Priority Group 10

Revised Inflator Return Instructions

Models: 2010-2013 Cadillac Escalade EXT

2010-2014 Cadillac Escalade, Escalade ESV 2010-2013 Chevrolet Avalanche, Silverado 1500 2010-2014 Silverado 2500/3500, Suburban, Tahoe

2010-2013 GMC Sierra 1500

2010-2014 Sierra 2500/3500, Yukon, Yukon XL

To: All General Motors Dealers

The used inflator return instructions has been updated in this bulletin. Please discard all previous copies of N212328800.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS