

REVISION: Safety Recall N212328780-02 - Front Passenger Airbag Takata Inflator – Priority Group 8 - Parts, Warranty Information and Service Procedure Revision

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS5841

URGENT - DISTRIBUTE IMMEDIATELY

Date: June 28, 2021

Subject: REVISION: Safety Recall N212328780-02

Front Passenger Airbag Takata Inflator – Priority Group 8

Parts, Warranty Information and Service Procedure Revision

Models: 2007–2014 Cadillac Escalade

2012–2014 Cadillac Escalade ESV

2012 Cadillac Escalade EXT

2007–2008, 2011–2012 Chevrolet Avalanche

2007–2014 Chevrolet Silverado 1500, Tahoe

2007–2012 Chevrolet Suburban

2008–2014 Chevrolet Silverado 2500/3500

2012 GMC Sierra 1500, Sierra 2500/3500, Yukon XL

2008, 2012 GMC Yukon

To: All General Motors Dealers

This bulletin has been updated in the parts, warranty, and service procedure sections. This update includes new labor codes for both LD and HD vehicles and a new part number for the HD Pickup Front Passenger Airbag Inflator Kit and bracket. The new requirement information for recording the replacement airbag inflator serial number under the Warranty Information section has also been added to this bulletin. Please discard all previous copies of N212328780.

Important Reminders

The new HD part numbers 84594241 (airbag kit) and 84594242 (bracket) must ONLY be submitted with the new labor code (9105715) AND with job card date of **June 28, 2021 or later** to avoid claim rejection. Vehicles repaired with the new part number 84594241 **MUST** have the serial number recorded when submitting the claim.

Dealers submitting for the previous HD part number 84255088 with a job card date **PRIOR to June 28, 2021** must use the previous labor code (9105359). Vehicles repaired with the previous part number 84255088 do not require recording of the serial number when submitting the claim for Priority Group 8.

Question and Answer Document (Q&A)

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

All vehicles involved in N212328780 Priority Group 8 continue to be marked "Incomplete-Limited or No Parts" in the Required Field Action section on the Investigate Vehicle History (IVH) screen. Dealers are still able to repair vehicles in this IVH status for concerned customers and used inventory vehicles. Follow the information contained in the bulletin to submit warranty claims.

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END OF MESSAGE

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