GLOBAL SAFETY FIELD INVESTIGATIONS DCS 5684 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 16, 2021

Subject: Safety Recall N212328780 01

Front Passenger Airbag Takata Inflator – Priority Group 8 Revised Model Years and Inflator Return Instructions

Models: 2007–2014 Cadillac Escalade, Escalade ESV

2007-2013 Cadillac Escalade EXT

2007-2013 Chevrolet Avalanche, Silverado 1500

2007-2014 Chevrolet Silverado 2500/3500, Suburban, Tahoe

2007-2013 GMC Sierra 1500

2007-2014 GMC Sierra 2500/3500, Yukon, Yukon XL

To: All General Motors Dealers

This bulletin has been updated to reflect all the vehicle model years included in this priority group. The used inflator return instructions have also been updated. Please discard all previous copies of N212328780.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS