

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5934  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 20, 2021

Subject: REVISION: Safety Recall N212328780-03  
Front Passenger Airbag Takata Inflator – Priority Group 8  
Customer Letter Added

Models: 2007–2014 Cadillac Escalade  
2012–2014 Cadillac Escalade ESV  
2012 Cadillac Escalade EXT  
2007–2008, 2011–2012 Chevrolet Avalanche  
2007–2014 Chevrolet Silverado 1500, Tahoe  
2007–2012 Chevrolet Suburban  
2008–2014 Chevrolet Silverado 2500/3500  
2012 GMC Sierra 1500, Sierra 2500/3500, Yukon XL  
2008, 2012 GMC Yukon

To: All General Motors Dealers

This bulletin has been updated to add the customer letter. Please discard all previous copies of N212328780.

**Question and Answer Document (Q&A)**

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer notification letter mailing for all vehicle owners in Priority Group 8 will begin on September 20, 2021.

**Global Warranty Management (GWM)**

All vehicles involved in N212328780 Priority Group 8 will be marked “Open” on September 21, 2021 or sooner in the Required Field Action section on the Investigate Vehicle History (IVH) screen. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS