

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5811
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 1, 2021

Subject: REVISION: Safety Recall N212328760-03
Front Passenger Airbag Takata Inflator – Priority Group 6
Parts, Warranty and Service Procedure Revision

Models: 2007–2011 Cadillac Escalade, Escalade ESV, Escalade EXT
2007–2011 Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe
2007–2011 GMC Sierra 1500, Yukon, Yukon XL
2008–2011 Chevrolet Silverado 2500/3500
2007–2011 GMC Sierra 2500/3500

To: All General Motors Dealers

This bulletin has been updated in the parts, warranty, and service procedure sections. This update includes new labor codes for both LD and HD vehicles and a new part number for the HD Pickup Front Passenger Airbag Inflator Kit and bracket. This update also includes the new requirement for recording the replacement air bag inflator serial number in the warranty claim. Please discard all previous copies of N212328760.

Important

The new HD part numbers 84594241 (air bag kit) and 84594242 (bracket) must ONLY be submitted with the new labor code (9105713) AND with job card date of June 1, 2021 or later to avoid claim rejection. Vehicles repaired with the new part number 84594241 MUST have the serial number recorded when submitting the claim. Dealers submitting for the previous HD part number 84255088 with a job card date PRIOR to June 1, 2021 must use the previous labor code (9105357). Vehicles repaired with the previous part number 84255088 do not require recording of the serial number when submitting the claim.

An initial supply of 1 each 84594241 and 84594242 required to complete this recall will be pre-shipped to involved dealers of record of Priority Group 6 of N212328760 HD. This pre-shipment is scheduled to begin and conclude the week of 6/1/21. All orders placed prior to and during the pre-ship will be cancelled. Pre-shipped parts will be charged to dealer's open parts account.

Week of 6/7/21: Dealers may order 84594241 and 84594242 but MUST place the VIN # in the notes field of the order. If there is no VIN in the notes field or the VIN isn't on the Priority Group 6 population, your order will be cancelled.

Question and Answer Document (Q&A)

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE
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