



Recall #N212328760-GMT 900 Air Bag Inflator-Normal Ordering Instructions & Pallet Order Cutoff

Recall #N212328760-GMT 900 Air Bag Inflator-Normal Ordering Instructions & Special Pallet Order Instructions and Cutoff.

Updated Date:Feb 09, 2021 11:30 CT

We are anticipating an increase in sales volume on recall part number 84304240 (AIRBAG ASM,I/P (DUAL STAGE KIT, INCLUDES INFLATOR) in the coming weeks. We are providing a Pre-ship option with the intention of curtailing excessive ordering at the PDCs which may cause longer wait times for dealers. This One Team approach from our Supply Chain Warehousing & Logistics team, PDCs, plants and dealers will help everyone.

If you would like to order a FULL pallet of part number 84304240 (140 pieces) and have them Pre-shipped to your Dealership, please click on the link below and complete the information in its entirety **by 8:00 p.m. EST on February 10, 2021**. This information will then be provided to the Recall Team for a Pre-ship to be prepared and released to ONLY the Dealers that requested it.

[Link to authorize pallet pre-ship order:](#)

[https://generalmotors.qualtrics.com/jfe/form/SV\\_eA5zfocBlrd2iDI](https://generalmotors.qualtrics.com/jfe/form/SV_eA5zfocBlrd2iDI)

Please keep in mind one pallet contains 140 inflators. Pre-shipped parts will be billed to Dealers open parts account. **Recall parts are not returnable and the inflators are hazardous.**

Due to stock constraints, it is very important that dealers do not order this part for shelf stock. Orders will be monitored daily to ensure compliance.

[Follow the process below for normal ordering process \(not pallet orders\):](#)

- If stock is available at your PDC and you need multiple pieces, place order on one line. Example: If five pieces are needed and Stock is available at PDC 007 then order a single line quantity of five.
- If stock is available at Plant 075, then place single line orders for a quantity of one. Example: If stock is available at Plant 075 and not your admin PDC, then order five separate lines of quantity of one.
- This ordering requirement is due to the hazardous paperwork and method of shipping that will be used to send parts to dealers.

#### About this Article

---

Reference Number: [GCUS-9-10847](#)

Published to: Service; Parts

Version: 1.0

Region: All

Keywords: Inflator; GMT 900; pallet order; recall

Original Published Date:Feb 09, 2021 11:30 CT

Expires:Dec 31, 2021 22:55 CT