



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 21V-049
March 29, 2021

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, 355MBQS (WA) and 321RSTS (WD) Eagle Fifth Wheels.

***Reason for
Recall***

An incorrect leaf spring hanger bracket was installed on your unit resulting in reduced tire clearance. Reduction in tire clearance could result in the tire making contact to the wheel well, increasing the risk of a tire damage and/or blow out, affecting handling and increasing the risk of a crash.

***Recall
Remedy***

Remedy consist of removing and replacing the spring hanger bracket with the correct size (5 1/4"). All pertinent information regarding this recall is available [under the Applications > Recalls section of the website.](#)

***What we
need you to
do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Before placing an order for the Recall Parts Kit, please confirm the unit serial number requires the Recall Remedy, using CASE RECALL LINES in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 21V-049 (US) and 2021-086 (CN) attachments.

Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Towable Product