

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: February 4, 2021

UPDATE - STOP SALE/Subaru Safety Recall:
WRA-21 – CVT Select Lever Cable Nut Low Torque

Owner Notification

Owner notification letters will be mailed on February 12, 2021.

Subaru of America, Inc. (Subaru) is recalling certain 2021 model year Outback and Impreza vehicles in which the CVT select lever cable nut may have been under-torqued during vehicle assembly.

Description of the Defect and Safety Risk

If the CVT select lever cable nut was not properly torqued and loses retention, the gear select may not function properly. If the gear select does not function properly, there is an increased risk of a crash.

Affected Vehicles

The number of U.S. vehicles affected by this recall is 383.

Not all vehicles listed below are included in this recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

Model Year	Carline	Quantity	Production Date Range
2021	Outback	314	12/11/2020 – 12/18/2020
2021	Impreza	69	12/11/2020 – 12/18/2020

Description of the Repair

Subaru retailers will check the torque of the CVT select lever cable nut, and if necessary, apply the proper torque at no charge to the customer.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this safety recall is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

Please be sure to download a copy of your complete inventory report from the Vehicle Inventory Dashboard available on subarunet.com to identify any vehicles with open recalls that may be in your retail, CPO, and SSLP inventory.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Service and Claim Instructions

Please refer to the WRA-21 Product Campaign Bulletin on STIS for detailed information.