



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 21V-019

CAN: 2021-019

Safety Advisory: 21-398

February 12, 2021

SAFETY ADVISORY 21-398

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Impact Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population have a Dometic R1731 three burner cooking stove that has an internal O-ring between the saddle valve and the manifold that could possibly leak propane gas into the appliance. Under certain conditions during the cooking stove operation, the piezo ignitor can ignite the propane gas leading to an increased risk of personal injury, and/or fire. The vehicles included in the recall are:

2019-2020 Impact, Models: 26V, 28V, 29V, 311, 317, 330, 332, 343, 351, 359, 367, 415, 3118, 3219

**Serial Number Range: 2019 KF815255 - KF815520
2020 LF815000 - LF815042**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	«VIN24»
«VIN25»	«VIN26»		

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #21-398, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada