



IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 21V010

February 10, 2021

Dear Valued BraunAbility dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect which relates to motor vehicle safety exists in certain Honda Odyssey Power Infloor wheelchair accessible conversions manufactured from September 13, 2018, to December 3, 2020. Vehicles manufactured during this time are susceptible to the fuel tank overfilling into the charcoal canister. If the charcoal canister fills with a sufficient volume of fuel, fuel may seep onto adjacent components or onto the ground. The condition, if present, typically appears early in the vehicle life. The operator may notice a fuel odor and/or small amounts of fuel seeping from the charcoal canister and collecting on the ground. This condition may also cause the check engine light to illuminate.

The remedy is to inspect the charcoal canister for signs of leakage. If leakage is detected the repair procedure should be followed. Refer to service bulletin 512469 for the complete inspection and repair procedure. The bulletin can be found by logging into BraunAbility Connect and navigating to Service/Manuals/Parts > Manuals/TSB/Service Aids > Recalls.

To be reimbursed for the inspection and any necessary repair parts and labor, use the following criteria on the warranty claim form located on BraunAbility My Community.

Inspection Only			
Type	Description	Qty	Topics
Labor	Time to perform inspection	1.5 hrs	Recall > 21V010 > Inspect

Inspection & Repair			
Type	Description	Qty	Topics
Labor	Time to perform inspection	1.5 hrs	Recall > 21V010 > Inspect
Labor	Time to perform repair	2.5 hrs	Recall > 21V010 > Repair
Part	511321KS- Fuel tank 2018 Honda Aft Axle Kit	1	Recall > 21V010 > Repair
Part	512495KS- Recall Kit Honda Canister w/ valve and fuel sensor kit	1	Recall > 21V010 > Repair



The BraunAbility Recall Look Up is available on BraunAbility My Community and should be used to identify affected inventory, as well as identify the recall status as complete or incomplete.

Note: The BraunAbility Recall Look Up is inclusive of any recall campaign announced on or after September 1, 2018.

BraunAbility will be mailing owner notifications to the end users impacted by this recall starting February 16, 2021. As we work to identify the registration information for each affected vehicle, you may be contacted by BraunAbility to search your company's customer records for end user information. If you are contacted by BraunAbility, we will request the end users mailing address you have on file, so we can mail the recall notification to the owner of the vehicle.

Please remember it is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by the notification under a stop sale or recall until the defect or noncompliance is remedied. In other words, if you have a BraunAbility vehicle impacted by this recall in your possession, it must be repaired before it can be sold.

In taking this action, BraunAbility continues to place the safety of our customers at the top of our priorities. We are committed to supporting each of our dealer partners in their efforts to service our customers. It is our hope that the steps outlined in this letter will serve to reaffirm that commitment and acknowledge the value we place in our working relationship. Should you have any questions with regard to the matters outlined in above, feel free to contact the BraunAbility Recall Team at (833) 863- 3539 or recall@braunability.com.

Sincerely,
Rick Nelson

A handwritten signature in black ink that reads 'Rick Nelson'.

Director of Customer Care & Aftersales
BraunAbility