

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: April 5, 2021

New Safety Recall: WRC-21 Continental Tire Recall 21T-001

Please be advised that Continental Tire the Americas, LLC (CTA) has issued a safety recall for multiple tire lines, within the filing of NHTSA safety recall ID 21T-001.

This new recall is in addition to, and separate from, the existing CTA tire recall, WRG-20 (NHTSA safety recall ID 20T-018), issued in November 2020.

This additional CTA recall includes 93,959 potentially defective tires sold as original equipment (OE) tires and replacement tires, for various vehicle makes and models.

One of the tire lines included in CTA’s recall, the **Continental ProContact™ TX P205/55R16 89V** tire, was an OE tire for Subaru installed on certain 2019-2020 MY Impreza vehicles equipped with 16-inch wheels.

While tire-related warranty coverage is the tire manufacturer’s responsibility, CTA does not have access to Subaru vehicle owner data for recall notification purposes. Therefore, Subaru will assist CTA in conducting this tire recall for certain 2019-2020 MY Impreza vehicles which may contain a defective OE tire(s).

For claim reimbursement purposes, Subaru’s recall code for this CTA tire recall will be WRC-21.

Affected Vehicles

A total of 9,492 U.S. 2019-2020 MY Impreza vehicles will be included in this CTA recall.

Please note, CTA notified Subaru that only two (2) tires with this condition may have been supplied to Subaru, but the recall includes 9,492 Impreza vehicles based on traceability of tire production week and mold number, to ensure that the two potentially defective tires are captured.

Model Years	Carline	Vehicle Production Dates*	Tire line	Tire identification marks
2019-2020	Impreza	8/5/2019 – 11/4/2019	Continental ProContact™ TX P205/55R16 89V	<u>The combination of:</u> DOT code 3119 + either mold number 415721 or 416291 (refer to bulletin for location detail)

**** Not all vehicles in the vehicle production date range listed above are affected by this tire recall***

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

Reason for this Recall

The affected tires were cured for a time beyond the manufacturing specification. An over-cured tire may result in a carcass break in the sidewall with sudden air loss or could develop a belt edge separation which could lead to a partial or full tread/belt loss. These conditions could increase the risk of a crash.

Remedy Repair

For all potentially affected vehicles, Subaru retailers will inspect the tire identification marks of all four tires on the vehicle and replace any affected tire(s) as described in the Production Campaign Bulletin.

Service, Parts, and Claim Instructions

Please refer to the [WRC-21](#) Product Campaign Bulletin on STIS for detailed information.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this safety recall is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

Please be sure to download a copy of your complete inventory report from the [Vehicle Inventory Dashboard](#) available on subarunet.com to identify any vehicles with open recalls that may be in your retail, CPO, and SSLP inventory. Affected vehicles will show an Open Recall column indicator (Y).

Owner Notification

Owner notification letters will be sent by first class mail on April 9, 2021.