



IMPORTANT SAFETY RECALL

NHTSA RECALL NO. 21E097

December 2021

Dear Valued MOOG Dealer:

We are writing to inform you that Federal-Mogul Motorparts LLC (DRiV) is conducting a voluntary safety recall of certain MOOG-brand tie rods identified in the table below. Our records indicate that some of the recalled products were shipped to you.

What Products are Involved?

This recall involves the following products manufactured during the stated production periods:

Moog Part Number	Vehicle Application	Affected Production Range
EV801120	MY 2013 - 2017 Honda Accord MY 2015 - 2019 Acura TLX	06/15/2020 through 10/01/2021
EV800964	MY 2010 - 2017 Hyundai Tucson MY 2011 - 2013 Kia Sportage	07/01/2020 through 10/01/2021

The recalled products are marked with the following packaging label date codes: 1050153 through 1051274. For assistance identifying the packaging date code, please refer to the enclosed "Product Notice," which you may have previously received.

What is the Problem?

The stud portion of these tie rods may be susceptible to cracking, which could potentially lead to a failure. If a tie rod fails, front wheel control may be compromised, increasing the risk of a vehicle crash.

What should you do?

(a) Product Remaining in Your Inventory: If any of the subject products remain in your inventory, you should return them to DRiV per the attached "Product Notice" for credit. Replacement parts should be available for ordering by January 7, 2022. Replacement parts will have new part numbers: Part # 801544 will replace 801120; and Part #801545 will replace 800964. **Note: It is a violation of federal law to sell the recalled products.**

(b) Products You Sold to Other Resellers: If you sold the recalled products to reselling customers, you must forward a copy of this letter and enclosed NHTSA-approved "Owner Letter" to them within five (5) business days of receipt. Recalled products should be returned to you, as the original point of purchase, for a refund or to receive a replacement tie rod.



(c) Products You Installed or Sold to Consumers: You must immediately check your sale records to identify any consumers to whom you sold the recalled product and send them a copy of the enclosed NHTSA-approved Owner Letter. Alternatively, you can email your customers' contact information to DRiV at RECALL.SUPPORT@DRIV.COM and we will contact them directly. When contacted by the consumer, please do the following: (1) Confirm that the tie rod is covered by this recall by reviewing invoices or receipts; (2) If covered by this recall, the tie rod should be replaced at no cost to the customer (parts and labor); and (3) Submit a claim under the MOOG warranty claim procedure per the enclosed "Product Notice."

If you have any questions, please contact DRiV Customer Service at 877-489-6659 or RECALL.SUPPORT@DRIV.COM. We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products.

Sincerely,

Federal-Mogul Motorparts LLC

Enclosures (Product Notice; Owner Letter)