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## **New Safety Recall Advanced Communication – Y56**

FCA US LLC (FCA US) has announced an equipment safety recall on certain MOPAR Side Air Bag Inflatable Curtains (SABIC's): Crew Cab - Right 68161578AJ, Crew Cab - Left 68161579AJ, Quad Cab - Right 68161580AI, Quad Cab - Right **68161580AJ**, Quad Cab - Left 68161581AI, Quad Cab - Left **68161581AJ**, Mega Cab - Right 68184324AH, Mega Cab - Left 68184325AH, Standard Cab – Right 68184326AH, Standard Cab – Left 68184327AH.

### **REASON FOR THIS SAFETY RECALL**

Some of the above SABIC's may have been manufactured with an inflator that may rupture. A SABIC inflator rupture may result in compressed gas rapidly escaping from the inflator and material potentially being propelled into the vehicle. Material being propelled into an occupied vehicle, or in the direction of a person if the inflator is not installed in a vehicle, may cause injury.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall on all affected parts to inspect and replace the SABIC as needed. The remedy for this condition is not currently available. Dealers will be notified of the launch of this equipment safety recall by way of established communication methods. This equipment recall is estimated to launch in 4th Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC

# IMPORTANT SAFETY RECALL

## Side Air Bag Inflatable Curtain

Y56/NHTSA 21E-074

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain MOPAR Side Air Bag Inflatable Curtains (SABIC's): Crew Cab - Right 68161578AJ, Crew Cab - Left 68161579AJ, Quad Cab - Right 68161580AI, Quad Cab - Right 68161580AJ, Quad Cab - Left 68161581AI, Quad Cab - Left 68161581AJ, Mega Cab - Right 68184324AH, Mega Cab - Left 68184325AH, Standard Cab - Right 68184326AH, Standard Cab - Left 68184327AH.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### YOUR SCHEDULING OPTIONS

1. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available
2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have
3. Visit [recalls.mopar.com](https://recalls.mopar.com) or download the Mopar Owner's Companion App.

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Y56.

### WHY DOES MY VEHICLE NEED REPAIRS?

FCA records indicate that you may have purchased a MOPAR replacement SABIC for your vehicle <sup>[1]</sup>. Some of the above SABIC's may have been manufactured with an inflator that may rupture. A SABIC inflator rupture may result in compressed gas rapidly escaping from the inflator and material potentially being propelled into the vehicle. **Material being propelled into an occupied vehicle, or in the direction of a person if the inflator is not installed in a vehicle, increases the risk of injury.**

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

**The remedy for this condition is not currently available.** We are making every effort to finalize the remedy as quickly as possible, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment <sup>[2]</sup>. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](https://www.fcarecallreimbursement.com) to submit your reimbursement request online <sup>[3]</sup>. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.