



September 30, 2021

Via UPS Overnight Delivery

Name
Title
Corporation Name
Street
City, ST Zip

Dear (Name):

IMPORTANT RECALL INFORMATION – RESPOND IMMEDIATELY

This is to inform you that Bendix Commercial Vehicle Systems LLC (Bendix) notified the National Highway Traffic Safety Administration (NHTSA) of the start of a voluntary safety recall campaign involving the Bendix® Intellipark® electronic Dash Electronic Control Unit (DECU). The recall has been assigned number 21E070.

A copy of our August 6, 2021, Defect and Noncompliance Information Report submission to NHTSA can be found on the NHTSA website (<https://www.nhtsa.gov/recalls>) under recall number 21E070. As required by law, Bendix provided NHTSA a list of all vehicle or equipment manufacturers to whom Bendix provided the affected products outright. *Corporation Name* is one of the customers who may be affected by this recall.

IMPACTED PRODUCT

This recall includes all Intellipark DECU's manufactured before June 15, 2021. This action **does not** affect Intellipark DECU's manufactured after June 15, 2021.

Please refer to the *Bendix Intellipark Parking Brake System Recall Technical Bulletin, (TCH-003-060)* enclosed with this document for complete details. This Technical Bulletin includes all relevant identification guidelines.

PROBLEM DESCRIPTION

Bendix has determined that the DECU of the affected Bendix Intellipark electronic parking brake control systems incorrectly detects an internal fault at speeds up to 3.1 mph (5 kph). The fault disables the Intellipark system, meaning the loss of the primary Intellipark function to park and unpark the vehicle. In this situation, the driver cannot change the parking brake state using the dash-mounted switches. Flashing of the dash-mounted LED indicator signals that the electronic parking brake system is not available. The driver may not be aware that the park brake is not set. This could lead to unintended vehicle movement increasing the risk of a crash.

The driver must turn off the ignition and fan down the service brakes to deplete the reservoirs. The low pressure triggered by this action prompts a spring brake application to park the vehicle. The internal system fault will clear when the vehicle ignition is turned off for *at least* 35 seconds and then back on.

WHAT WE WILL DO

Bendix Commercial Vehicle Systems LLC (Bendix) will voluntarily remedy the defect of the impacted Bendix® Intellipark® Parking Brake System’s Dash Electronic Control Unit (DECU) by re-calibrating the Intellipark system’s reaction to the fault. This recalibration will allow the system to return to normal operation – once the internal fault is no longer active – allowing the driver to operate the electronic park brake system as normal.

The recalibration that enables you and your customer to complete the recall remedy is available as of the date of this notification via your Bendix Account Manager. Please note, some software versions cannot be electronically recalibrated, so a physical replacement of the DECU will be necessary. As a reminder, the remedies will be provided to you free of charge and Bendix will cover the installation labor charge to complete the remedies. Expect the repair to take about an hour.

WHAT YOU NEED TO DO

First, we are providing you with this information to enable your business to determine whether there is a safety-related defect on your vehicles where the affected Bendix Intellipark DECU has been installed.

Based on your determination, you may need to file a Defect and Noncompliance Report to the National Highway Traffic Safety Administration (NHTSA) with respect to new motor vehicles with an affected Bendix Intellipark electronic parking brake control system sold in the United States. A similar notification is required to Transport Canada for all impacted vehicles sold in Canada.

Our records indicate that Corporation Name received XX quantity of the suspect Intellipark DECUs from Bendix.

Bendix Part Number	Description	Quantity	Bendix Remedy
K12345	Bendix® Intellipark® DECU	x	ELECTRONIC RECALIBRATION of existgng DECU
K12345	Bendix® Intellipark® DECU	x	PHYSICAL REPLACEMENT of DECU

For your convenience, the following is provided to help you in this recall process:

- the above count of the affected Bendix® Intellipark® Parking Brake System’s Dash Electronic Control Units (DECUs) received by your company (by part number); and
- The *Bendix Intellipark Parking Brake System Recall Technical Bulletin, (TCH-003-060)* will assist you in properly identifying impacted systems.

We value our business relationship with you. We regret the inconvenience that may result from these circumstances, and we sincerely appreciate your understanding and cooperation in this matter. If you have any

questions or require more information, please do not hesitate to reach out to your Bendix Account Manager directly. You may also contact us via email at intelliparkcampaign21@bendix.com, or by telephone – toll-free – at 1-800-AIR-BRAKE (1-800-247-2725), option 2. Bendix Tech Team representatives are ready to assist you Monday-Thursday, 8:00 a.m. - 6:00 p.m. ET, and Friday 8:00 a.m. - 5:00 p.m. ET.

Sincerely,

A handwritten signature in cursive script that reads "W. P. Amato".

William P. Amato
Director - Product Safety, Warranty, and Advanced Quality

Encl.