

PRODUCT RECALL NOTICE
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
CAMPAIGN NO: 21E046

June 15, 2021

This notice is sent to you in accordance with the requirements of 49 CFR 577.13.

Freedman Seating Company (FSC) has determined the GO-ES 3-point Flipseat and the GO-ES 3-point Rigid Seat manufactured between April 1, 2020 through March 1, 2021 may have a defect which may result in the seat belt retractor locking up when the vehicle is on a slight incline.

Upon receipt of this Recall Notice, FSC is requesting you provide notification of this Product Recall of the subject seats to your Dealer and Customer/Owner.

To correct this condition, FSC will facilitate the inspection and any necessary repairs. A document describing the inspection can be found here:

<http://www.freedmanseating.com/recall/21e046/>

If the seat belt retractors were found non-compliant, written and video instructions on how to do the remedy can be found in the above link.

The repair is expected to take 30 minutes per seat. FSC will reimburse the cost of repairs related to this recall. No parts should be required.

Upon completion of the recall repair work the Customer **must** file a claim with FSC Customer Service for reimbursement referencing FSC Recall #21E046 on the claim.



FSC Recall Contact:
Terry Gogins or Anthony Lee or Anna Kurzawa
Customer Service Representative
Freedman Seating Company
4545 W Augusta Blvd
Chicago, IL 60465
800-443-4540
Terry.gogins@freedmanseating.com
Anthony.lee@freedmanseating.com
Anna.kurzawa@freedmanseating.com

The form found in the link below must be completed whether repair work was needed or not so that we have a record indicating the vehicle participated in this recall.

<http://www.freedmanseating.com/recall/21e046/>

Should you have any vehicle(s) in inventory that require recall repair work please make certain these vehicles are corrected prior to sale. FMVSS 577.13 states it is a violation of Federal law for a manufacturer/dealer to deliver a new motor vehicle covered by this notification under sale or lease until the defect is remedied.

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4540.

Thank you for your prompt review.

David Klopp
Director of Quality, Testing & Compliance
Freedman Seating Company
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