

Recall Annual Report

21V856



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Manufacturer Name: Mack Trucks, Inc.

NHTSA Recall No. / MFR Recall No.: 21V856 / SC0432

Recall Subject: Broken Shaft Seal May Cause Loss of Power Steering

Owner Notification Beginning Date: Dec 10, 2021

Annual Reports

Report #	Submission Date	Update Date	Reporting Period	Recall Population	Total Remedied	Total Unreachable	Total Removed
2	Oct 07, 2025	Oct 07, 2025	2024-4 to 2025-3	79	55	0	0
1	Oct 07, 2024	Oct 22, 2024	2023-4 to 2024-3	79	43	0	0

Quarterly Reports

Report #	Submission Date	Update Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
8	Oct 11, 2023	Oct 12, 2023	2023-3	79	40	0	0
7	Jul 13, 2023	Jul 13, 2023	2023-2	79	39	0	0
6	Apr 10, 2023	Apr 10, 2023	2023-1	79	36	0	0
5	Jan 12, 2023	Jan 13, 2023	2022-4	79	34	0	0
4	Oct 05, 2022	Oct 05, 2022	2022-3	79	31	0	0
3	Jun 30, 2022	Jul 05, 2022	2022-2	79	29	0	0
2	Apr 07, 2022	Apr 07, 2022	2022-1	79	18	0	0
1	Jan 04, 2022	Jan 05, 2022	2021-4	79	5	0	0

This document last updated: Oct 14, 2025

Definitions:

Reporting Period: The reporting period the manufacturer is reporting recall completion figures.

Report Quarter: The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3rd quarter of 2012).

Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.

