

Recall Annual Report

21V411



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Manufacturer Name: Daimler Vans USA, LLC
NHTSA Recall No. / MFR Recall No.: 21V411 / VS3UXPOBOX
Recall Subject: MBUX System Software Malfunction
Owner Notification Beginning Date: Aug 17, 2021

Annual Reports

Report #	Submission Date	Update Date	Reporting Period	Recall Population	Total Remedied	Total Unreachable	Total Removed
2	Jul 14, 2025	Jul 14, 2025	2024-3 to 2025-2	33,437	31,007	0	0
1	Jul 16, 2024	Jul 18, 2024	2023-3 to 2024-2	33,437	30,314	0	0

Quarterly Reports

Report #	Submission Date	Update Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
8	Dec 04, 2023	Dec 07, 2023	2023-2	33,437	29,421	0	0
7	Apr 11, 2023	Apr 12, 2023	2023-1	33,437	27,363	0	0
6	Jan 23, 2023	Jan 24, 2023	2022-4	33,437	26,026	0	0
5	Oct 05, 2022	Oct 12, 2022	2022-3	33,437	24,468	0	0
4	Jul 21, 2022	Jul 27, 2022	2022-2	33,437	22,098	0	0
3	Apr 21, 2022	Apr 21, 2022	2022-1	33,437	19,399	0	0
2	Jan 11, 2022	Jan 11, 2022	2021-4	33,437	14,436	0	0
1	Sep 14, 2021	Sep 14, 2021	2021-3	33,437	5,882	0	0

This document last updated: Jul 15, 2025

Definitions:

Reporting Period: The reporting period the manufacturer is reporting recall completion figures.

Report Quarter: The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3rd quarter of 2012).

Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.

