

Recall Annual Report

21V072



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Manufacturer Name: Mercedes-Benz USA, LLC

NHTSA Recall No. / MFR Recall No.: 21V072 / 2021030005

Recall Subject: Emergency Call (eCall) Function May be Disabled

Owner Notification Beginning Date: Mar 31, 2021

Annual Reports

Report #	Submission Date	Update Date	Reporting Period	Recall Population	Total Remedied	Total Unreachable	Total Removed
3	Jan 22, 2026	Jan 22, 2026	2025-1 to 2025-4	67	58	0	0
2	Jan 09, 2025	Jan 13, 2025	2024-1 to 2024-4	67	58	0	0
1	Jan 20, 2024	Jan 22, 2024	2023-1 to 2023-4	67	55	0	0

Quarterly Reports

Report #	Submission Date	Update Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
11	Oct 23, 2023	Oct 24, 2023	2023-3	67	55	0	0
10	Jul 21, 2023	Jul 24, 2023	2023-2	67	55	0	0
9	Apr 21, 2023	Apr 28, 2023	2023-1	67	55	0	0
8	Jan 20, 2023	Jan 25, 2023	2022-4	67	55	0	0
7	Oct 20, 2022	Oct 26, 2022	2022-3	67	55	0	0
6	Jul 13, 2022	Jul 20, 2022	2022-2	67	54	0	0
5	Apr 20, 2022	Apr 22, 2022	2022-1	67	53	0	0
4	Jan 11, 2022	Jan 20, 2022	2021-4	67	48	0	0
3	Oct 14, 2021	Oct 19, 2021	2021-3	67	39	0	0
2	Jul 14, 2021	Jul 23, 2021	2021-2	67	23	0	0
1	Apr 16, 2021	Apr 20, 2021	2021-1	67	2	0	0

This document last updated: Jan 22, 2026



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Definitions:

Reporting Period: The reporting period the manufacturer is reporting recall completion figures.

Report Quarter: The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3rd quarter of 2012).

Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.

