

# Part 573 Safety Recall Report

## 21V-996

**Manufacturer Name :** Crane Carrier Company**Submission Date :** DEC 20, 2021**NHTSA Recall No. :** 21V-996**Manufacturer Recall No. :** C2532**Manufacturer Information :****Population :**

Manufacturer Name : Crane Carrier Company

Number of potentially involved : 25

Address : 1951 Reiser Ave. SE

Estimated percentage with defect : 100 %

New Philadelphia OH 44663

Company phone : 3303086700

**Vehicle Information :**

Vehicle 1 : 2019-2021 Crane Carrier Company LET2

Vehicle Type : LOW VOLUME VEHICLES

Body Style : UNKNOWN

Power Train : DIESEL

**Descriptive Information :** Per Cummins, these engines are equipped with high-pressure common-rail systems and sold for installation in mixer truck, coach, emergency vehicle, refuse truck, recreational vehicle, and crane applications. The recall consists of the entire population of engines equipped with a certain injector fuel supply tube (fuel tube) prior to the implementation of corrective action.

Production Dates : APR 30, 2019 - DEC 20, 2021

VIN Range 1 : Begin : 1H9AADA3K1674216 End : 4C9AADAJ4M1540606 ☒ Not sequential**Description of Defect :**

**Description of the Defect :** Per Cummins, the fuel tubes between the fuel rail and the injector for cylinders 4, 5, and 6 may be susceptible to cracking, resulting in a high-pressure fuel leak.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Per Cummins, a high-pressure fuel leak in the presence of an ignition source may increase the risk of a fire.

**Description of the Cause :** Per Cummins, the subject fuel tubes (for cylinders 4, 5, and 6) are susceptible to cracking due to metal fatigue failure resulting from a combination of vibration strain, assembly strain, and material strength.

**Identification of Any Warning that can Occur :** Fuel leaks may be detected during maintenance. An operator may smell fuel or observe a mist due to the fuel leak.

**Involved Components :**

Component Name 1 : Injector Fuel Supply Tube

Component Description : Fuel Tube

Component Part Number : DOS3009BX03

### Supplier Identification :

#### Component Manufacturer

Name : Cummins, Inc.

Address : Box 3005

Maile Code 41303 Columbus Indiana 47202

Country : United States

### Chronology :

Crane Carrier was notified of a safety issue on 12/10/2021. Per Cummins, 19Apr2021 - Cummins received a Technical Service Request for a leaking fuel tube on an X12 engine. 19Apr- 3Jul2021 - Cummins received additional reports of leaking fuel tubes on X12 engines and escalated the issue for further investigation. 23Jul2021 - Cummins initiated a Product Problem Solving (PPS) project to investigate the cause of the fuel tube leaks. Aug-Oct2021 - Cummins continued to investigate this issue, including obtaining and analyzing parts from the field, conducting testing to understand the cause of the failures and evaluating potential corrective action. As part of the investigation, Cummins identified 29 warranty claims for fuel tube fuel leaks (not all of which had cracked tubes) with a date range of March 6, 2020, through September 2, 2021 (as of September 22, 2021). 19Oct2021 - Cummins investigated a September 2021 fire on a vehicle equipped with an X12 engine. 25Oct2021 - Cummins identified a leak of the #5 cylinder fuel tube as the cause of the fire. 28Oct2023 - Cummins completed a Product Safety Hazard Analysis. 1Nov-23Nov2021 - Cummins escalated the issue through its Product Safety Defect Board process. 23Nov2023 - Based upon the results of the investigation, the Cummins Product Safety Defect Board decided to conduct a safety campaign to address this condition. To date, there have been no reports of injuries due to this condition.

### Description of Remedy :

Description of Remedy Program : Crane Carrier has provided all relevant contact information to Cummins, Inc, which will conduct the service campaign directly through their service network. Per Cummins, The subject fuel tubes for cylinders 4, 5 and 6 (the rear half of the engine) will be replaced with new fuel tubes (having the same part number as the recalled components) and vibration isolators will be added to the fuel tubes. A recall-specific reimbursement plan will be provided on the Recall Portal for those units not covered by the manufacturer's limited warranty.

How Remedy Component Differs from Recalled Component : Per Cummins, the replacement fuel tubes will also have vibration isolators. The fuel tube and vibration isolator combination will have a new part number.

Identify How/When Recall Condition was Corrected in Production : Per Cummins, the injector alignment to the cylinder head was improved by implementing an improved alignment fixture during engine assembly and vibration isolators were added to the fuel tubes during engine assembly on November 2, 2021.

### Recall Schedule :

Description of Recall Schedule : Per Cummins, Cummins expects to notify affected OEMs no later than December 10, 2021. Cummins will conduct the recall and notify the owners. The timing of owner notification will be determined in consultation with the affected OEMs and subject to the availability of addresses from the affected OEMs. The recall schedule is being developed.

Planned Dealer Notification Date : JAN 03, 2022 - JAN 31, 2022

Planned Owner Notification Date : FEB 01, 2022 - FEB 28, 2022

\* NR - Not Reported