

# Part 573 Safety Recall Report

# 21V-994

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Submission Date :** DEC 20, 2021

**NHTSA Recall No. :** 21V-994

**Manufacturer Recall No. :** TBD



## Manufacturer Information :

## Population :

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Number of potentially involved :** 41

**Address :** 1001 All Pro Drive

**Estimated percentage with defect :** 100 %

Elkhart IN 46514

**Company phone :** 8772628032

## Vehicle Information :

**Vehicle 1 :** 2022-2022 Heartland Sundance

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** The Federal certification tire placard does not have the correct tire size listed.

**Production Dates :** AUG 12, 2021 - NOV 10, 2021

**VIN Range 1 : Begin :** 5SFSB3023NE481827 **End :** 5SFSB3020NE493188  Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 120, Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars.

**FMVSS 1 :** 120 - Wheels and rims- other than passenger cars

**FMVSS 2 :** NR

**Description of the Safety Risk :** The owner would not know the correct tire for replacement if the need would arise. This could lead to the incorrect tire and or rim being substituted. This could lead to an increase chance of towing issues and a crash or personal injury.

**Description of the Cause :** The tire placard and fed tags were printed with ST225/75R15E tires and actually had ST205/75R14D tires installed

Identification of Any Warning N/A  
that can Occur :

## Involved Components :

Component Name 1 : Tire Placard

Component Description : Tire and Rim information placard

Component Part Number : na

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

11/29 - Engineering noted a discrepancy of tire sizes during an audit of our fed tags. 12/1- ran reports and researched scope. 12/6 - found 3 brands and models that listed the incorrect tire sizes. 12/15 - sent to safety committee.

## Description of Remedy :

Description of Remedy Program : The manufacture will send out replacement certification labels. This will be corrected at no expense to the owner. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : The tire size listed will be corrected on the new certification labels. The correct tire size will be labeled as ST205/75R14D.

**Identify How/When Recall Condition was Corrected in Production :** We corrected the tire sizing in the system so the VIN tags and tire placard will print properly. This was corrected as soon as the audit discovered the discrepancy.

**Recall Schedule :**

**Description of Recall Schedule :** The mailing will begin once approval is received

**Planned Dealer Notification Date :** FEB 13, 2022 - FEB 13, 2022

**Planned Owner Notification Date :** FEB 13, 2022 - FEB 13, 2022

\* NR - Not Reported