

# Part 573 Safety Recall Report

# 21V-988

**Manufacturer Name :** Forest River, Inc.**Submission Date :** DEC 17, 2021**NHTSA Recall No. :** 21V-988**Manufacturer Recall No. :** 15-1444**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 111

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2021-2022 Forest River Inc. Cardinal Fifth Wheel Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using production records since the inception of this model.

2020	Cardinal	CAF390FBX	2
2021	Cardinal	CAF390FBX	73
2021	Cardinal	CAF390FBX-254	
2021	Cardinal	CAF390FBX-W	12
2022	Cardinal	CAF390FBX	17
2022	Cardinal	CAF390FBX-W	3
Grand Total			111

Production Dates : FEB 24, 2020 - DEC 13, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The generator compartment may not be sealed from the interior of the vehicle, which may allow carbon monoxide to enter the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The generator compartment may not be sealed from the interior of the vehicle, which may allow carbon monoxide to enter the vehicle. This condition may lead to injury or death.

Description of the Cause : Manufacturing did not apply sealant to the generator box.

Identification of Any Warning None  
that can Occur :

## Involved Components :

Component Name 1 : Sealant

Component Description : Sealant

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

11.15.2021 The manufacturing GM report included 2 vehicles with unsealed generator compartment. Forest River's Office of Corporate Compliance (OCC) began an initial investigation into the matter.

11.19.2021 OCC presented the information from the GM report to the Corporate Recall Committee (CRC). The Committee decided to have vehicles in the field inspected to determine if the compartment was sealed. OCC instructed the manufacturing division to contact dealerships and inspect for the sealant.

12.15.21 The manufacturing division communicated to OCC that the field study was completed and a single vehicle failed the inspection.

12.17.21 Forest River's Corporate Recall Committee voted to recall

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy inspect the generator compartment for proper sealant and if necessary apply sealant to all voids found.

What is the Forest River Customer Service Phone Number? (574)  
296-7700

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Cardinal  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
3603 South Nappanee St.  
Elkhart, IN 46517

How Remedy Component Differs from Recalled Component : The generator compartment will not be sealed completely

Identify How/When Recall Condition was Corrected in Production : 11.19.21 The manufacturing plant started inspecting the compartment during production using a light and sealing any voids that are found.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 26, 2022 - JAN 26, 2022

Planned Owner Notification Date : JAN 26, 2022 - JAN 26, 2022

\* NR - Not Reported