

Part 573 Safety Recall Report

21V-966

Manufacturer Name : Autocar, LLC

Submission Date : DEC 13, 2021

NHTSA Recall No. : 21V-966

Manufacturer Recall No. : ACX-2109



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 251

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2022 Autocar Xpeditor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All left-hand drive Autocar Xpeditor units equipped with GPS option listed and manufactured within the specified date range are included.

Production Dates : NOV 02, 2020 - JUN 16, 2021

VIN Range 1 : Begin : 5VCACLCE6MC234753 **End :** 5VCACSCE9NC236329 Not sequential

Description of Defect :

Description of the Defect : The GPS device can become disconnected and interfere with brake and or throttle pedal function.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If not properly secured the GPS device can potentially become disconnected and interfere with brake pedal and or throttle pedal functions, increasing the risk of personal injury, property damage or a crash.

Description of the Cause : An Autocar manufacturing error occurred during the installation of the GPS device which allowed the device to not be properly secured under the dash.

Identification of Any Warning that can Occur : The GPS device may become visible under the dash.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

7/2/21 Autocar service personnel reported a single case of the GPS device not secure under the dash. A stop ship was initiated, and inspections began. 7/7/21 Discrepancies were identified in production and field service personnel were notified to begin inspecting units in service. 7/26/21 Autocar engineering team notified to improve the mounting solution. 8/5/21 Improved mounting solution added, and a clean point established for production. 11/14/21 Product integrity team begins collecting data and field service results. 12/6/21 All data presented to Autocar management team and out of an abundance of caution, Autocar decides to perform a voluntary safety recall.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The GPS device will be properly secured at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : An additional inspection was added, process changes implemented and a clean point for production was established August 5, 2021,

Recall Schedule :

Description of Recall Schedule : The dealer and customer notifications will begin February 10, 2022 and end February 11, 2022.

Planned Dealer Notification Date : FEB 10, 2022 - FEB 11, 2022

Planned Owner Notification Date : FEB 10, 2022 - FEB 11, 2022

* NR - Not Reported