OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-899

Manufacturer Name: Spartan Fire, LLC
Submission Date: FEB 18, 2022
NHTSA Recall No.: 21V-899



Manufacturer Information:

Manufacturer Name: Spartan Fire, LLC

Manufacturer Recall No.: 21016

Address: 1541 Reynolds Road

Charlotte MI 48813

Company phone: 517-588-4700

Population:

Number of potentially involved: 170 Estimated percentage with defect: 25 %

Vehicle Information:

Vehicle 1: 2020-2022 Spartan Fire Gladiator and MetroStar

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: The basis for this recall population is vehicles equipped with a Meritor drive pinion

built in a 180 axle series. Meritor provided an affected rear axle serial number list that was cross-referenced with Spartan Fire's databases to determine the affected

population.

Quantity 6 - 2020 Gladiator trucks affected. Quantity 10 - 2020 MetroStar trucks affected. Quantity 69 - 2021 Gladiator trucks affected. Quantity 59 - 2021 MetroStar trucks affected. Quantity 9 - 2022 Gladiator trucks affected. Quantity 17 - 2022 MetroStar trucks affected.

Production Dates: AUG 20, 2020 - FEB 01, 2022

VIN Range 1: Begin: 4S9BEFUB8LS419947 End: 4S9CU2D92MC560263 Not sequential

Description of Defect:

Description of the Defect: Meritor drive pinion 180 series fractured in the spline.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If this condition exists, the fracture of the pinion may hit the brake drop hose

which may unintentionally apply parking brake without detection or brake

lights coming on, possibly resulting in a crash.

Description of the Cause: There was a variation in the pinion spline tooling geometry of the Meritor

process.

Identification of Any Warning The issue could occur without warning. that can Occur:

Involved Components:

Component Name 1: Rear Axle Carrier

Component Description : Pinion Shaft
Component Part Number : 180 Series

Supplier Identification:

Component Manufacturer

Name: Meritor

Address: 22021 Skyway Church Rd

Maxton North Carolina 28364

Country: United States

Chronology:

June 2020 – Pinion crack found on campus in Charlotte during a different PSR.

August – September 2020 - They completed tests to attempt to replicate and could not reproduce the fracture. Implemented 100% mag particle inspection on all 186R series. Meritor Product Engineering provided a high confidence level that this would be an infancy failure (during the carriers first high load event) due to the fracture signature.

April 2021 – Claim created through standard warranty process for pinion crack.

July 2021 – Pinion failure during delivery to the dealer from the plant. Facilitated warranty claim through Meritor, they provided new gear set.

September 2021 – Houston reached out regarding a pinion crack failure while in service (24 hours in service and under 3,000 miles), was second truck of fleet with similar failure. Pinion broke off and damaged the spring brake air supply line. Metro and Houston insisted an inspection method to validate that the rest of the fleet do not have the same failures. This resulted in Meritor completing an on-site ultrasonic test for the rest of the fleet. Meritor provided corrective action and containment dates, as well as their assessment that this issue is low risk.

October 2021 - Spartan risk assessment completed.

October – November 2021 – Reviewed past precedence. Reached out to all REV Fire businesses to check for any Meritor pinion warranty issues. E-One had one failure in the field in October 2021 but a different axle series affected. Met with Meritor to review the cause again and the potential affected population.

November 10, 2021 – Escalated the issue to REV Group Management.

November 15, 2021 – REV's senior leadership approved a voluntary recall for this issue. February 14, 2022 - Meritor expanded the date range of affected population.

Description of Remedy:

Description of Remedy Program: Meritor will conduct an on-site ultrasonic test inspection for the affected

population. This will be covered under normal warranty process. Defect

units will be replaced at no cost by Meritor.

How Remedy Component Differs N/A

from Recalled Component:

Identify How/When Recall Condition Meritor has implemented containment in their production facility as of

was Corrected in Production: April 20, 2021 and corrective action of tooling implementation as of

August 2021.

Recall Schedule:

Description of Recall Schedule: Spartan to notify Dealers by week of January 3, 2022 and the owners a

week later.

Planned Dealer Notification Date : JAN 03, 2022 - JAN 07, 2022 Planned Owner Notification Date : JAN 10, 2022 - JAN 14, 2022

* NR - Not Reported