

# Part 573 Safety Recall Report

# 21V-871

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** NOV 10, 2021**NHTSA Recall No. :** 21V-871**Manufacturer Recall No. :** Y88**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 22

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2022-2022 Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2022 MY Ram 1500 vehicles may have been built with an incompatible heating, ventilation, and air conditioning ("HVAC") system and radio combination that may not allow occupants to activate the defrost function.

The suspect period began on October 1, 2021, when the incompatible combination was introduced into vehicle production, through October 7, 2021, when the incompatible combination was no longer used in vehicle production. Plant production records were used to identify vehicles built with an incompatible HVAC system and radio combination.

Similar vehicles not included in the recall were manufactured with a compatible HVAC system and radio combination.

Production Dates : OCT 01, 2021 - OCT 07, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard ("FMVSS") 571.103 S4.1 requires that "Each vehicle shall have a windshield defrosting and defogging system." Suspect vehicles do not have a windshield defrosting and defogging system that is operable by the driver.

FMVSS 1 : 103 - Windshield defrosting and defogging systems

FMVSS 2 : NR

**Description of the Safety Risk :** The inability of the driver to activate the defrosting and defogging system can result in reduced visibility in some conditions, which can cause a vehicle crash without prior warning.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** There is no warning to the driver that the defrost function is unavailable. However, the driver may notice that the defrost system is not functioning by the lack of air flow from the defrost vents and the reduced visibility due to the windshield not defrosting/defogging.

## Involved Components :

**Component Name 1 :** N/A

**Component Description :** N/A

**Component Part Number :** N/A

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

## Chronology :

- On November 3, 2021, FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance recognized a vehicle build issue existed on certain vehicles related to the windshield defrost function, potentially not in compliance with FMVSS No. 103.
- On November 4, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to repurchase affected vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a component defect but rather an engineering release error.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*11/10/2021: FCA US will notify dealers and begin notifying owners on or about 12/30/2021.

Planned Dealer Notification Date : DEC 30, 2021 - DEC 30, 2021

Planned Owner Notification Date : DEC 30, 2021 - DEC 30, 2021

\* NR - Not Reported