

Part 573 Safety Recall Report

21V-842

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** OCT 28, 2021**NHTSA Recall No. :** 21V-842**Manufacturer Recall No. :** Y73**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 4,837

Estimated percentage with defect : 23 %

Vehicle Information :

Vehicle 1 : 2021-2021 Dodge Durango

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2021 MY Dodge Durango vehicles were built with rear spoilers that may be over-flush to the roof, allowing contact to the roof when cycling the liftgate.

The suspect period began on July 13, 2020, when the 2021 model year design was introduced into vehicle production, and ended on October 23, 2020, when an updated design was fully implemented in vehicle production. Supplier and vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were not built with the 2021 model year rear spoiler design, or were built after the suspect period.

Production Dates : JUL 13, 2020 - OCT 23, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : An over-flush rear spoiler may become damaged when cycling the liftgate which may result in the spoiler becoming partially detached from the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Rear spoilers that become partially detached may separate from the vehicle while driving, potentially creating a road hazard to operators and occupants of other vehicles, and can cause such vehicles to crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : Vehicle occupants may hear the spoiler hitting the body when opening or closing the liftgate, or a rattle from the spoiler being loose while driving.

Involved Components :

Component Name 1 : Liftgate Spoiler

Component Description : Upper - Standard

Component Part Number : 7DY53TZZAB

Component Name 2 : Liftgate Spoiler

Component Description : Upper - Special

Component Part Number : 7DY56TZZAB

Supplier Identification :

Component Manufacturer

Name : Nascote Industries INC

Address : 18310 Enterprise Ave
Nashville Illinois 62263

Country : United States

Chronology :

- On August 25, 2021, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation as a result of reports alleging rear spoilers falling off while driving.
- During September 2021, FCA US TSRC reviewed claims of rear spoilers falling off vehicles, met with engineering to understand the part design and change history, and reviewed part and vehicle measurement data.
- As of October 12, 2021, FCA US has identified five customer assistance records, 74 warranty claims, and zero field reports potentially related to this issue for all markets with dates of receipt ranging from December 02, 2020 to September 23, 2021.
- As of October 12, 2021, FCA US is not aware of any accidents or injures potentially related to this issue for all markets.

- On October 21, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, replace the rear spoiler.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component has a modified geometry to improve flushness to the roof.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **10/28/2021: FCA US will notify dealers and begin notifying owners on or about 12/17/2021.

Planned Dealer Notification Date : DEC 17, 2021 - DEC 17, 2021

Planned Owner Notification Date : DEC 17, 2021 - DEC 17, 2021

* NR - Not Reported