

# Part 573 Safety Recall Report

# 21V-830

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 22, 2021**NHTSA Recall No. :** 21V-830**Manufacturer Recall No. :** 79-1432**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 125

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2021-2022 Forest River Inc. XLR Toy Hauler Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : All fifth-wheel recreational vehicles manufactured in this specific plant are affected, until October 19, 2021.

2021	XLR	XLF301LRLE-79	36
2021	XLR	XLF335LRLE-79	85
2022	XLR	XLF301LRLE-79	1
2022	XLR	XLF335LRLE-79	3
Grand Total			125

Production Dates : MAY 21, 2021 - SEP 24, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : There is a missing wall panel that protects the furnace, furnace wiring, furnace LPG hookup and ducting from cargo inside the mid-deck section of the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An owner may use the mid-deck pass-through cargo area to stow gear. Gear may unintentionally impact the furnace, wiring, LPG line. This condition may cause a wiring short, resulting in a fire.

Description of the Cause : Manufacturing failed to install the protective panel.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : Wall Panel - Felt Covered

Component Description : Wall Panel - Felt Covered

Component Part Number : N/A

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On October 18, 2021, the manufacturing plant notified Forest Rivers Office of Corporate Compliance that they missed installing a protective panel in the mid-deck pass-through storage compartment. This panel protects the furnace, furnace wiring, furnace LPG hookup and ducting from cargo inside the mid-deck section of the vehicle. This condition was alerted to the manufacturing plant via a dealer complaint. The manufacturing plant began immediately installing the wall panels in production on this same day.

On October 20, 2021, Forest Rivers Office of Corporate Compliance received manufacturing data to determine the scope of vehicles affected.

On October 22, 2021, Forest Rivers Corporate Recall Committee voted to recall

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. A felt covered wall panel will need to be installed to protect the furnace.

What is the Forest River Customer Service Phone Number? (574)  
642-0432

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

XLR  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
2421 Century Dr.  
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : A felt covered wall panel will now be installed to protect the furnace  
Part Name Wall Panel – Felt Covered  
Part Number 791432

Identify How/When Recall Condition was Corrected in Production : On October 18, 2021, the manufacturing plant began installing the panel wall to protect the furnace, furnace wiring, furnace LPG hookup and ducting from cargo inside the mid-deck section of the vehicle. Any vehicle that was in the control of manufacturing was remedied prior to shipping.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter

Planned Dealer Notification Date : DEC 01, 2021 - DEC 01, 2021

Planned Owner Notification Date : DEC 01, 2021 - DEC 01, 2021

\* NR - Not Reported