

# Part 573 Safety Recall Report

# 21V-828

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 22, 2021**NHTSA Recall No. :** 21V-828**Manufacturer Recall No. :** 203-1434**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 101

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2022-2022 Coachmen Catalina Travel Trailer Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** The scope was determined by looking at vehicles still in Forest River's possession and finding that vehicles manufactured before August 23, 2021, were manufactured with a seal between the furnace and cooktop.

2022	Catalina	BCAT184BHS	82	
2022	Catalina	BCAT184BHS-W	19	
	Grand Total		101	

Production Dates : AUG 23, 2021 - OCT 06, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** The manufacturing plant did not seal the panel, which isolates the furnace from the cooktop resulting in an inverted cooktop flame.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Without the stove being isolated from the furnace may cause negative air pressure, resulting in an inverted cooktop flame, which leads to potentially causing the propane supply line to fail, which may lead to property damage or personal injury.

**Description of the Cause :** The manufacturing plant did not seal the panel, which isolates the furnace from the cooktop.

**Identification of Any Warning that can Occur :** An operator may see an inverted flame on the cooktop.

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

The issue was discovered in manufacturing by a routine Corporate Quality Control Audit, on October 1, 2021. On October 8, 2021, the manufacturing plant contacted OCC and an investigation was opened into this concern. On October 20, 2021, OCC and the manufacturing plant were able to isolate and identify vehicles involved.

On October 22, 2021, Forest Rivers Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to seal the furnace from the cooktop.

What is the Forest River Customer Service Phone Number? (574)  
825-8657

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Catalina  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
423 N Main St  
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : The panels' edges around the furnace will now be sealed.

Identify How/When Recall Condition was Corrected in Production : Manufacturing began sealing the panels edges inside the cabinet between the cooktop and furnace the week of October 20, 2021.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 01, 2021 - DEC 01, 2021

Planned Owner Notification Date : DEC 01, 2021 - DEC 01, 2021

\* NR - Not Reported