

Part 573 Safety Recall Report

21V-817

Manufacturer Name : Braun Corporation

Submission Date : DEC 02, 2021

NHTSA Recall No. : 21V-817

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Braun Corporation

Address : 631 West 11 Street

Winamac IN 46996

Company phone : 1-800-488-0359

Population :

Number of potentially involved : 639

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Chevrolet Traverse

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Braun began modifying the Chevrolet Traverse with Power Infloor Ramp conversion in November of 2020. This defect could be present in all units.

Production Dates : NOV 09, 2020 - SEP 10, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Braun has decided that certain Wheelchair Accessible Vehicles (WAV) manufactured on the Chevrolet Traverse SUV chassis were assembled with a screw and screw clip, intended to hold a plastic wheel well liner reinforcement shroud on the driver front wheel well, in close proximity to the aluminum transmission case. Overtime, wear to the transmission case could occur.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a leak to the transmission were to occur, it could progress to a loss of engine propulsion, which could increase the risk of a crash. A transmission oil leak in the presence of an ignition source may increase the risk of fire.

Description of the Cause : The screw and screw clip retaining the inner wheel well plastic shroud causing interference to the transmission was not installed on development units Braun used for durability testing.

Identification of Any Warning that can Occur : Transmission fluid on the ground near the driver front tire. A Dash Indicator may present itself but not always.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 23, 2021, a certified Braun dealer serviced a customer vehicle and noted wear to the transmission case in the driver front wheel well and a transmission fluid leak. Photos were submitted to Braun through our online case management system.

The issue was reviewed during Braun's routine Corrective and Preventative Action Reporting on September 24, 2021.

On September 28, 2021, Braun inspected another customer unit on its premises and confirmed wear in the same location. No transmission leak was present.

On September 29, 2021, Braun initiated containment efforts. Inventory was inspected. One unit was found and remedy was performed.

On October 15, 2021, Braun decided to conduct a safety recall. Braun is not aware of any injuries or accidents related to this condition.

Description of Remedy :

Description of Remedy Program : Dealers will remove the screw and screw clip and replace with a nylon christmas tree style push rivet and inspect for signs of contact with transmission. Braun will reimburse dealers directly. Customers will not be charged.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : A revised manufacturing instruction was approved and published to production on October 18, 2021. Note: No Chevrolet Traverses were modified between containment and update to production. If an owner of an affected BraunAbility vehicle had a repair performed, related to this recall, prior to receiving this letter, they may be eligible to receive reimbursement for the cost of the repair. The Owner Notification Letter instructs owners to contact the BraunAbility Customer Experience Group by calling 833-863-3539 or emailing recall@braunability.com to inquire about reimbursement.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on November 5, 2021. Customer notification is estimated to begin in December 2021.

Planned Dealer Notification Date : NOV 05, 2021 - NOV 05, 2021

Planned Owner Notification Date : DEC 17, 2021 - DEC 17, 2021

* NR - Not Reported