

# Part 573 Safety Recall Report

# 21V-783

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** MAY 02, 2022

**NHTSA Recall No. :** 21V-783

**Manufacturer Recall No. :** TIF-119



## Manufacturer Information :

**Manufacturer Name :** Tiffin Motorhomes, Inc.  
**Address :** 105 2nd Street NW  
 PO Box 596 Red Bay AL 35582  
**Company phone :** 999

## Population :

**Number of potentially involved :** 109  
**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2021-2022 Tiffin Phaeton

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** Model is Phaeton with 40 IH floorplan and specifically only those with option of booth or u-shaped dinette.

**Production Dates :** MAY 26, 2020 - SEP 28, 2021

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** An open electrical wire has been left in wall. It is supposed to be connected to an outlet, and this was not done.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Under certain conditions, an open electrical wire could lead to fire.

**Description of the Cause :** Tiffin production worker did not add electrical outlet to the wire as called for in the prints of this floorplan.

**Identification of Any Warning that can Occur :** None

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Problem was found on 9/28/2021 while trouble shooting a separate issue. The electrical engineer noticed there was an outlet missing. Investigated and found problem with change of blueprint 5/26/20. From that time till now, the outlet was not being put in and wire not being connected. Notified Safety committee 10/4/2021. Safety committee voted 10/06/2021 to do recall.

## Description of Remedy :

Description of Remedy Program : All involved units will be inspected and the outlet will be installed on the wire. This will be done at no charge to the owner of coach. There is no plan for reimbursement of past issues because if there were any issues, it would have been taken care of under Tiffin warranty.

How Remedy Component Differs from Recalled Component : The remedied unit will have an outlet installed.

Identify How/When Recall Condition was Corrected in Production : Engineering reviewed the floorplan with production worker and audited to make sure they knew wire had to be connected to outlet. Tiffin began repairing units on site immediately before shipping.

## Recall Schedule :

Description of Recall Schedule : Tiffin will send letters to customers and dealers that are in possession of coaches explaining the problem and asking them to take the motorhome to the dealer for proper inspection and/or repair at no coast to them.

Planned Dealer Notification Date : DEC 07, 2021 - DEC 08, 2021

Planned Owner Notification Date : DEC 07, 2021 - DEC 08, 2021

\* NR - Not Reported