

Part 573 Safety Recall Report

21V-756

Manufacturer Name : Thor Motor Coach**Submission Date :** NOV 23, 2021**NHTSA Recall No. :** 21V-756**Manufacturer Recall No. :** RC000244**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Population :

Number of potentially involved : 78

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Thor Motor Coach Venetian

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : -It has been discovered that on certain model year 2021 & 2022 Venetians, the patio awning was not properly installed on the motorhome.
 -Recalled units had the patio awning incorrectly installed during production.
 -78 Venetian units are in the recall scope.

Production Dates : JAN 09, 2020 - JUL 28, 2021

VIN Range 1 : Begin : 4UZACHFEOLCME5295 End : 4UZFCHFEXNCF2394 Not sequential**Description of Defect :**

Description of the Defect : The patio awning is not properly secured to the motorhome.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The awning has the potential to separate from the motorhome, which could lead to property damage, personal injury, and/or a crash while the motorhome is in motion.

Description of the Cause : Some of the screws were not properly installed in 2 of the 4 brackets to ensure the awning had correct reinforcement to the motorhome.

Identification of Any Warning that can Occur : NA

Involved Components :

Component Name 1 : AWNING, PATIO, 18', 12V, W/LED AT RAIL, BLACK, GG7

Component Description : 18' Patio Awning

Component Part Number : 0456212

Component Name 2 : AWNING, PATIO, 16', 12V, W/LED AT RAIL, BLACK, GG7

Component Description : 16' Patio Awning

Component Part Number : 0429336

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

9/10/2021- TMC was notified of two units that have experienced the awning falling off while in the out position. It was found that during production when the awning changed to an 18ft from a 16ft, they were not being properly installed. On the four mounting plates, all of the screws were not installed as required to secure the awning to the motorhome.

9/13/2021 to 9/20/2021 – Inspections were done on units in the field to determine if similar units were experiencing the same installation issue.

9/21/2021- The TMC Safety Committee met and determined a recall is needed.

11/19/2021- After further inspection, It has been determined that starting back to January 9, 2020, the 16' patio awnings were also incorrectly installed at Plant 850A and may be missing screws in brackets. Twenty-three (23) units were added to the scope

Description of Remedy :

Description of Remedy Program : TMC will provide dealers with instructions on how to properly secure the awning to the motorhome. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : The patio awning will be properly secured to the motorhome at the four brackets.

Identify How/When Recall Condition was Corrected in Production : The awning was properly installed in production starting on 8/4/2021.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 28, 2021 - NOV 28, 2021

Planned Owner Notification Date : NOV 28, 2021 - NOV 28, 2021

* NR - Not Reported