

Part 573 Safety Recall Report

21V-738

Manufacturer Name : Ducati North America**Submission Date :** SEP 23, 2021**NHTSA Recall No. :** 21V-738**Manufacturer Recall No. :** SRV-RCL-21-011**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 1292 Reamwood Avenue
Sunnyvale CA 94089

Company phone : 719 209 4609

Population :

Number of potentially involved : 205

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2019 Ducati Hypermotard 950 SP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On a small batch of motorcycles, the side stand may not have been manufactured correctly. An improper weld that joins the tube to the forged part could affect the reliability of component. The non-conforming components may have an improper weld. Replacement components will ensure a proper weld for structural rigidity. 205 Units are included in this population.

Production Dates : JAN 07, 2019 - MAR 29, 2019

VIN Range 1 : Begin : ZDMBAJDT2KB000366 End : ZDMBAJDT9KB002213 Not sequential**Description of Defect :**

Description of the Defect : On a small batch of motorcycles, the side stand may not have been manufactured correctly. An improper weld that joins the tube to the forged part could affect the reliability of component. Ducati has never received reports of injuries.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Due to an improper weld, the side stand may be compromised and separate at the weld. If the defect occurs, the side stand could break at the weld that joins the tube to the forged part on the top. The bike could fall down increasing the risk of injury.

Description of the Cause : The cause for this is an improper weld that joins the tube to the forged part.

Identification of Any Warning that can Occur : If the defect occurs, the side stand could deform and the motorcycle could lean excessively when parked before the potential complete breaking of the side stand.

Involved Components :

Component Name 1 : Side Stand

Component Description : Side Stand

Component Part Number : 556.1.070.1BA

Supplier Identification :**Component Manufacturer**

Name : LA TECNOMECCANICA SUD SPA

Address : VIA PIANE NO.1

66010 - FARA FILIORUM PETRI (CH) FARA FILIORUM PETRI (CH) Foreign States

Country : Italy

Chronology :

In September 2020 Ducati received a report from the field about a broken side stand that caused the motorcycle to fall down to the ground. An investigation was started at that time.

During this investigation, Ducati became aware of a total of 10 field cases worldwide. Of these, 7 cases complained that the side stand bent excessively and 3 cases complained that the side stand broke, causing the motorcycle fall to the ground. None of these cases involved any injuries.

The result of the investigation, with the support of the side stand supplier, has defined the root cause as a possible non-conforming weld in a specific and defined side stand production batch.

Ducati has identified the motorcycles where the possible non-conforming side stands were installed.

On September 21, 2021, Ducati Motor Holding's internal safety commission decided to launch a recall campaign to address this condition in the affected population.

Description of Remedy :

Description of Remedy Program : Ducati North America will notify dealers and owners of this recall in accordance with the notification schedule. Dealers will be instructed to install a new side stand, free of charge, per Ducati North America Recall Bulletins, which will be published to the Ducati Dealer Network using the established communication process.
Requests for reimbursement for pre-notification repairs will be considered in accordance with Ducati's general reimbursement plan on file with the agency.

How Remedy Component Differs from Recalled Component : The non-conforming components may have an improper weld. Replacement components will ensure a proper weld for structural rigidity.

Identify How/When Recall Condition was Corrected in Production : The non-conforming components were part of a specific batch. This is not widespread or continuing in production.

Recall Schedule :

Description of Recall Schedule : Ducati North America Recall Bulletins will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle owners during October 2021, but no later than 60 days from submission of this report.

Planned Dealer Notification Date : SEP 28, 2021 - OCT 05, 2021

Planned Owner Notification Date : OCT 22, 2021 - OCT 29, 2021

* NR - Not Reported