

Part 573 Safety Recall Report

21V-733

Manufacturer Name : DRV Suites**Submission Date :** NOV 03, 2021**NHTSA Recall No. :** 21V-733**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : DRV Suites

Address : 1000 Interchange Drive
PO Box 235 Howe IN 46746

Company phone : 574-457-6472

Population :

Number of potentially involved : 715

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2021 DRV Mobile Suites

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined from when our supplier started using this clip design to when the change to harden steel clips was made.

Production Dates : JUN 20, 2017 - MAY 25, 2021

VIN Range 1 : Begin : 5KEAG4225J1359007 End : 5KEAG4324M1475124 Not sequential

Vehicle 2 : 2018-2021 DRV Elite Suites

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined from when our supplier started using this clip design to when the change to harden clips was made.

Production Dates : JUN 23, 2017 - MAR 02, 2020

VIN Range 1 : Begin : 5KEAG4222J1359014 End : 5KEAG4228M1438434 Not sequential**Description of Defect :**

Description of the Defect : The braking action can cause the 2 caliper retaining clips, which hold the caliper and brake pads in place, to bend or warp.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the clips bend or warp the caliper can become unseated and not allow for proper braking ability. This could lead to an increased chance of a crash or personal injury.

Description of the Cause : The force of the braking action can put extra stress on the untreated clips and cause them to bend or warp.

Identification of Any Warning that can Occur : Bent clips can cause loss of Stopping power. They may also cause the brakes to not disengage properly therefore the wheels will not spin properly.

Involved Components :

Component Name 1 : Caliper Retaining Clips

Component Description : Clips that hold caliper and brake pads inot place.

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Dexter Axle

Address : 2900 Industrial Parkway East
Elkhart Indiana 46515

Country : United States

Chronology :

See attached documentation

Description of Remedy :

Description of Remedy Program : The remedy will be to have the caliper retaining clips replaced with new hardened steel retaining clips by an authorizer dealer or service center. This will be completed at no cost to the owner. All Reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : The new clips will be hardened steel versus standard steel. They will have a yellow paint finish that will signify they are hardened steel.

Identify How/When Recall Condition was Corrected in Production : The supplier has switched to the hardened steel clips in production once the failures were discovered in June 2021.

Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : NOV 14, 2021 - NOV 14, 2021

Planned Owner Notification Date : NOV 14, 2021 - NOV 14, 2021

* NR - Not Reported