

Part 573 Safety Recall Report

21V-699

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : NOV 04, 2021

NHTSA Recall No. : 21V-699

Manufacturer Recall No. : Y61



Manufacturer Information :

Population :

Manufacturer Name : Chrysler (FCA US, LLC)

Number of potentially involved : 10,372

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Estimated percentage with defect : 1 %

Company phone : 1-800-853-1403

Vehicle Information :

Vehicle 1 : 2021-2021 Ram ProMaster

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2021 MY Ram ProMaster vehicles may contain seatbelt retractors with suspect Automatic Locking Retractor ("ALR") levers that may affect the ALR function of the seatbelt retractor.

The suspect period began on February 17, 2021, when suspect retractors were introduced into vehicle production, and ended on June 16, 2021, when the suspect retractors were no longer used in vehicle production. The vehicle population was determined through seatbelt retractor traceability records and vehicle production records.

Similar vehicles not included in this recall were built with seatbelt retractors that did not contain a suspect ALR lever.

The total affected vehicles for this model is 7,328.

Production Dates : FEB 17, 2021 - JUN 16, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2021-2021 Ram ProMaster City

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2021 MY Ram ProMaster City vehicles may contain seatbelt retractors with suspect Automatic Locking Retractor ("ALR") levers that may affect the ALR function of the seatbelt retractor.

The suspect period began on December 2, 2020, when suspect retractors were introduced into vehicle production, and ended on June 11, 2021, when the suspect retractors were no longer used in vehicle production. The vehicle population was determined through seatbelt retractor traceability records and vehicle production records.

Similar vehicles not included in this recall were built with seatbelt retractors that did not contain a suspect ALR lever.

The total affected vehicles for this model is 3,044.

Production Dates : DEC 02, 2020 - JUN 11, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") 208 S7.1.1.5 requires that, "Each designated seating position, [...] shall have a seat belt assembly whose lap belt portion is lockable so that the seat belt assembly can be used to tightly secure a child restraint system." Vehicles built with suspect seatbelt retractors may not meet the requirement.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : This noncompliance does not impact the compliance or functionality of the seat belt assemblies with respect to their normal use by adult passengers or use of the LATCH system to secure child restraint seats. With child restraint seats for which the vehicle owner elects to use the seat belt to secure the child restraint seat instead of the LATCH system, if the seat belt is not lockable so that the seat belt assembly can be used to tightly secure the child restraint seat, there is an increased risk of injury in a crash to the occupant of the child restraint seat.

Description of the Cause : NR

Identification of Any Warning that can Occur : Unintended deactivation of the ALR function while securing a child seat.

Involved Components :

Component Name 1 : Seat Belt Retractor

Component Description : ProMaster Orange Front Outer Right

Component Part Number : 5PC00LK3AB

Component Name 2 : Seat Belt Retractor

Component Description : ProMaster Front Center

Component Part Number : 1ZS83JXWAB

Component Name 3 : Seat Belt Retractor

Component Description : ProMaster Front Right

Component Part Number : 1ZS76JXWAB

Component Name 4 : Seat Belt Retractor

Component Description : ProMaster City Rear Center

Component Part Number : 735605831

Component Name 5 : Seat Belt Retractor

Component Description : ProMaster City Rear Right

Component Part Number : 735605828

Component Name 6 : Seat Belt Retractor

Component Description : ProMaster City Front Right

Component Part Number : 735605768

Component Name 7 : Seat Belt Retractor

Component Description : ProMaster City Rear Left

Component Part Number : 735605832

Component Name 8 : Seat Belt Retractor

Component Description : ProMaster Front Right Swivel

Component Part Number : 1YJ66JXWAC

Supplier Identification :

Component Manufacturer

Name : Autoliv ASP, Inc.

Address : 1320 Pacific Drive

Auburn Hills Michigan 48326

Country : United States

Chronology :

- On August 13, 2021, three seatbelt retractors with out of specification ALR levers were tested in a Ram ProMaster vehicle. It was confirmed that one of the ALRs deactivated earlier than intended and may not meet the FMVSS 208 S7.1.1.5 requirement.
- On September 02, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and replace seatbelt retractors as needed.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component will be a seatbelt retractor built with an ALR lever outside the suspect period.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **11/04/2021: For the added population, FCA US will notify dealers and begin notifying owners on or about 12/24/2021.

**10/19/2021: This will be a phased campaign launch: Phase 1 - all Ram ProMaster City owners will be sent a Final letter on or about 10/28/2021. Phase 2 - all Ram ProMaster owners will be sent an Interim letter on or about 10/28/2021. A Final letter to Ram ProMaster owners will be sent at a later TBD date.

**09/09/2021: FCA US will notify dealers and begin notifying owners on or about 10/29/2021.

Planned Dealer Notification Date : OCT 29, 2021 - OCT 29, 2021

Planned Owner Notification Date : OCT 29, 2021 - OCT 29, 2021

* NR - Not Reported